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Waldenburg,  
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Our references

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## IMPORTANT SAFETY NOTE

### **Emergency switch off / Emergency stop switches 8003 series for panel mounting from the delivery period 01.01.2014 to 31.12.2016**



Dear Sir or Madam,

As part of our continuous product monitoring, we have detected two technical defects on Emergency switch off / Emergency Stop switches 8003 series (hereafter referred to as "switches") that may exist or arise in rare cases.

Switches delivered in the period from 01.01.2014 - 31.12.2016 may be affected.

It was determined that some of these switches are missing latching hooks in the inner back enclosure piece due to a sporadic tool defect.

This leads to misalignment of the two housing parts (front and back piece) under the operating conditions of the switches. In very rare cases, this results in a loss of function, which carries the possible consequence that machines or systems cannot be shut off.



**As the Emergency switch off / Emergency stop function is critical to system and machine safety, we strongly recommend retrofitting all housings from the abovementioned delivery period with a safety clamp (locking plate) and replacing the 8602/2 actuators.**

The required assembly instructions are enclosed with the products. You can download the installation instructions of the respective products in advance at [www.r-stahl.com/emergency-info](http://www.r-stahl.com/emergency-info).

The actuators 8602/2 which will be delivered as replacement parts, equipped with a silicone seal that enables an extended operating range down to -50 °C.

**If the 8003 series switches are not in use at your own facility, but have been passed on, please notify the recipient by forwarding this safety note.**

Switches with the order numbers in accordance with Annex 1 delivered to you as an individual product (component without name plate) or installed in systems are affected.

The system in which the switch is installed is identified according to Annex 1 (name plate).

In order to coordinate the organizational details, we ask you to contact our hotline directly

Phone: +49 7942 943 1162  
E-mail: [service.8602@stahl.de](mailto:service.8602@stahl.de)

or contact the R.STAHL subsidiary responsible for your equipment.

We will take care of the free delivery of the components required to modify the switches. You can use the sheets from Annex 1 to indicate your needs by checking off the required components in the fields of the "T" column and sending us a copy.

The modification can be performed by qualified personnel according to the corresponding assembly instructions.



We would like you to confirm the completion of the work by marking the designated field in "U" column in Annex 1 and adding a company stamp or initials to the respective sheet. Please send us the sheets together with the enclosed signed declaration (Annex 2).

We would like to thank you in advance for your support in this matter and ask for your understanding in the event of any resulting inconvenience.

Best regards

R. STAHL Schaltgeräte GmbH

A handwritten signature in black ink, appearing to read "Clife Hermanowski".

Clife Hermanowski

A handwritten signature in black ink, appearing to read "Holger Semrau".

i.V. Holger Semrau

Annexes: Overview list – order numbers (1)  
Declaration to confirm replacement (2)