



R. STAHL Schaltgeräte GmbH · Postfach 40 · 74636 Waldenburg · Germany

Waldenburg,  
26.06.2017

Our references

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## IMPORTANT SAFETY NOTE

### **Actuator inserts Emergency switch off / Emergency stop series 8602/1 from the delivery period of 01.01.2014 to 30.09.2016**



Dear Sir or Madam,

As part of our continuous product monitoring, we have detected a technical error on the Emergency Switch off / Emergency stop – actuator inserts 8602/1 series (hereafter called the "actuator").

Actuators delivered in the period of 01.01.2014 – 30.09.2016 are affected.

It has come to our attention that the actuators become very difficult to move at low ambient temperatures. The function can sometimes even be blocked completely due to exposure to the cold, with the result that the operator is unable to trigger an Emergency switch off or Emergency stop signal.

The Emergency switch off or Emergency stop function is critical to system and machine safety. A malfunction can block the ability to switch off the system or machine.

Therefore, we ask that you immediately check whether the actuators delivered to you are being used at temperatures of -15 °C or lower.



**If actuators of the 8602/1 series used or installed by you are operated at ambient temperatures of  $-15^{\circ}\text{C}$  or lower, we strongly recommend that these actuators be replaced.**

The required assembly instructions are enclosed with the products. You can download the installation instructions of the respective products in advance at [www.r-stahl.com/emergency-info](http://www.r-stahl.com/emergency-info).

**If you do not use the actuators at your own facility, but have passed them on, please notify the recipient by forwarding this safety note.**

Actuators with the order numbers in accordance with Annex 1 delivered to you as an individual product (component without name plate) or installed in systems have been affected.

The replacement actuators 8602/1 series are equipped with silicon gaskets which allow an extended ambient temperature down to minus  $50^{\circ}\text{C}$ .

The system in which the actuator is installed is identified according to Annex 1 (copy of name plate, red marks).

In order to coordinate the organizational details, we ask you to contact our hotline directly

Phone: +49 7942 943 1162

E-Mail: [service.8602@stahl.de](mailto:service.8602@stahl.de)

or contact the R.STAHL subsidiary responsible for your equipment.

We will take care of the free delivery of the components required to modify the switches. You can use the sheets from Annex 1 to indicate your needs by crossing the required components in the fields in the "T" column and send us a copy.

Actuators can be replaced by qualified personnel according to the corresponding assembly instructions.



We would like you to confirm the completion of the work by marking the designated field in "U" column in Annex 1 and adding a company stamp or initials to the respective sheet. Please send us the sheets together with the enclosed signed declaration (Annex 2).

We would like to thank you in advance for your support in this matter and ask for your understanding in the event of any resulting inconvenience.

Best regards

R. STAHL Schaltgeräte GmbH

A handwritten signature in black ink, appearing to read "Clife Hermanowski".

Clife Hermanowski

A handwritten signature in black ink, appearing to read "Holger Semrau".

i.V. Holger Semrau

Annexes: Overview list – order numbers (1)  
Declaration to confirm replacement (2)